

Secret Cove is registered with the City of Jacksonville as a “No Soliciting” neighborhood.

This means that salesmen are not allowed to go door-to-door in Secret Cove, even if they have a City of Jacksonville permit.



If someone comes to your door, you may:

1. Ask them for their name and ask them to show you their permit.
2. Write down the name and permit number (or take a photo of it).
3. Tell them that this is a “No Soliciting” neighborhood, with signs at the entrances.
4. Ask them to leave Secret Cove, whether or not they have a permit. They are required to leave immediately, peacefully.

Call COJ to report the incident:

1. **Monday-Friday: Call COJ Consumer Affairs at 904-255-7198**
2. **Saturday-Sunday: Call the JSO non-emergency number, (904) 630-0500,**

Rules for Solicitors, regulated under City Code 250.701:

1. Must have a permit issued by the City of Jacksonville.
2. May not knock on the door or ring a door bell before 9 a.m. or after 9 p.m.
3. **Must produce the permit on request by a homeowner.**
4. **Are not allowed to solicit in any neighborhood that has posted “No Soliciting” signs, even if they have a permit.**
5. Are not allowed to ring the doorbell or knock on the door of any home that has a “No Soliciting” sign posted, even if they have a permit.
6. Must depart the neighborhood immediately when asked to do so.

Soliciting Includes commercial activities intended to result in:

1. Sale of merchandise, windows, doors, food or any other item of value.
2. Sale of insurance or services of any type, including pressure washing, yard services, water testing, cable TV or internet services.
3. Sale of subscriptions to magazines, newspapers or periodicals.
4. Contributions of money, clothing or any other object of value.

Free Speech: Invitations to vote, attend church or to receive free printed materials are allowed and are protected as “free speech”. Do not report these activities.